

# LETTER OF WARRANTY

## Manually Operated Shades

### 1. EQUIPMENT AND PARTS PURCHASED FROM DFB SALES, INC.

**1.2** Should any failure to conform with this warranty appear during the specified period under normal and proper use and provided the equipment or part has been properly stored; installed and maintained with due regard to any directives, instructions and operating procedures provided by the manufacturer, DFB Sales, Inc. shall, upon presentation of proof of purchase, correct such non-conformity either by repair or replacement, F.O.B. factory, at its option, of the non-conforming part. Return of equipment or part to pursuant to this paragraph shall be at purchaser's risk and expense.

**1.3** DFB Sales, Inc. warrants equipment or parts thereof repaired or replace pursuant to the above warranty, under normal or proper use, storage, installation and maintenance, against defects in design, workmanship and material for a period of One (1) year from date of start up of such repaired or replaced equipment or parts or expiration of the original equipment warranty, whichever is longer.

This warranty does not cover defects resulting from misuse or failure to follow instructions. This warranty does not cover any incidental or consequential damages, labor on location, service call, re-installation or expenses involved in shipping, packaging and returning the goods. It does not cover misuse or abuse, damages caused by fire, flood, etc. Any alteration or repair other than by a factory-authorized person will invalidate this warranty.

THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OF QUALITY, WRITTEN, ORAL OR IMPLIED AND ALL OTHER WARRANTIES INCLUDING ANY WARRANTY OF MERCHANT ABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED.

Correction of non-conformities in the manner and for the period of time provided above shall be purchaser's exclusive remedy and shall constitute fulfillment of all liabilities of Manufacturer whether in warranty contract, negligence, tort, or otherwise with respect to the quality of the equipment or part delivered hereunder. DFB Sales, Inc. shall in no event be responsible for providing working access to the defect, including disassembly and re-assembly of equipment or parts.

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